



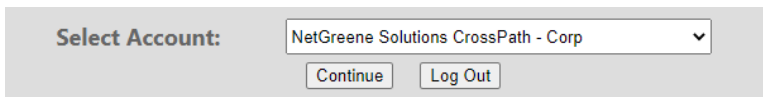
CrossPath Mobile App – Installation Instructions



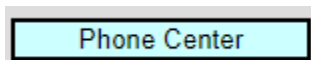
GS WAVE

Open your Google Play\Apple Store and download the **Grandstream Wave Lite - Video** app. When the application opens, please follow these instructions:

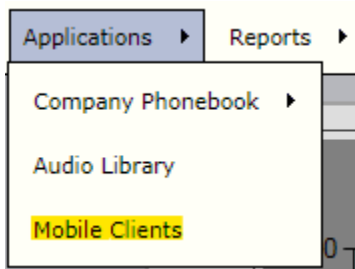
1. Login to your CrossPath Portal Account at <http://cp.crosspath.net> with your account username and password. If you do not know your account credentials, please email our support desk at support@crosspath.net
2. After you have logged in, please select the account associated with your mobile app and click “Continue”



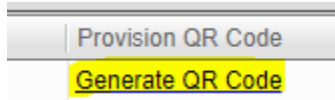
3. From the “Control Panel” screen, click the “Phone Center” application button



4. From the “Phone Center” application, click on the “Applications > Mobile Clients” from the top program menu bar



5. The “Mobile Clients” screen will open, find your mobile client and click the “Generate QR Code” hyperlink. The QR Code box will open with the QR Code. **Do not close this box**



6. From the Mobile App Client, Tap “Settings” via the gear icon in the bottom righthand corner
 - a. Tap “Account Settings”
 - b. Tap the “+”
 - c. Select the UCM Account (Scan QR Code) option
 - d. Scan the provided QR code from step five (5) above – **example shown below**



7. Tap on your newly added account
 - a. Turn off “Use # as Dial Key”
 - b. Turn off “DialPlan”
 - c. Click on “Transmission Protocol” option and set it to “TCP”
8. Exit out, go back into “Settings” (gear icon in the bottom righthand corner)
 - a. Tap “Advanced Settings” – Turn off “Only Use This WiFi to Register Account”

After completing the steps above your mobile account should now be fully functional. Note: Calls made outside of your local area code will require the full 1+10-digit telephone number.

If you need additional assistance, please contact our support team at 855-775-9895 (option 2) or support@crosspath.net